meross

User Manual

Safety Information

· The device is recommended for use indoors and in a dry location only.
· The device shall be used within its published power rating on the instructions.
· Please contact seller for replacement if there is any damage caused by transportation.
· Please plug in the socket in proper condition and away from children.
· Please plug in the socket fully while using for safety concern.
· Please do not disassemble or install the device, otherwise there may cause product damaged or security risks.

Installation Guide

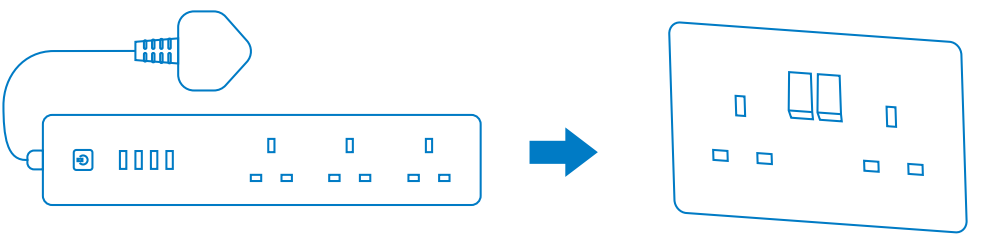
1. Download the Meross app.

Download on the App Store

GET IT ON Google Play

amazon apps Available at amazon

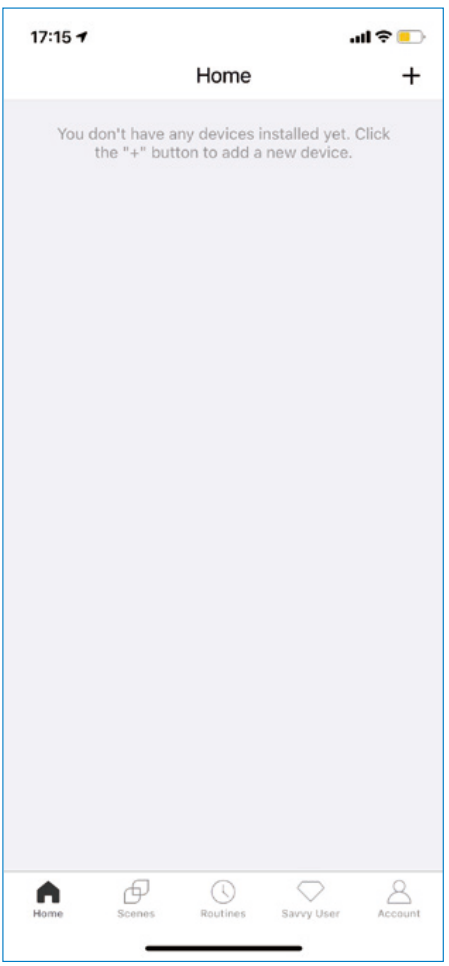
2. Plug MSS425E into outlet near main Wi-Fi.*

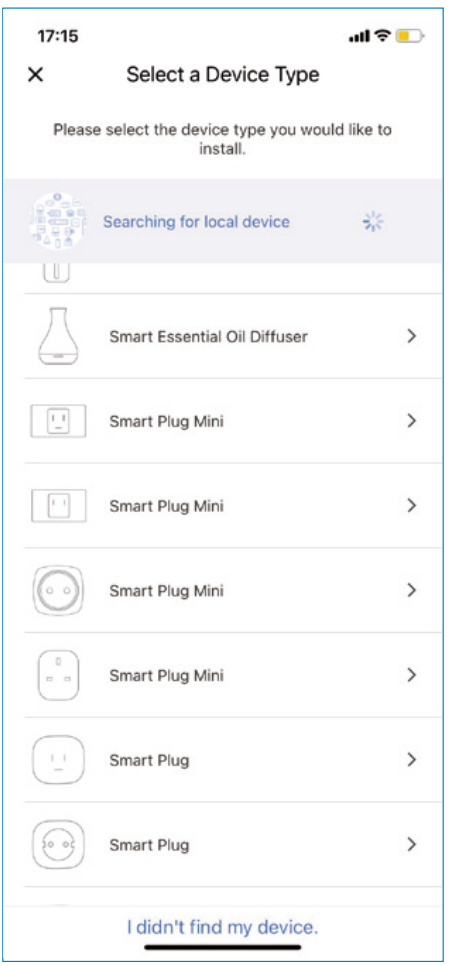


* MSS425E only supports 2.4GHz networks.
* Proximity to main Wi-Fi is required only during the initial setup process.

3. Set up the device.

(1) Connect your smartphone or tablet to a 2.4GHz Wi-Fi network.
(2) Make sure your smart device is covered by strong Wi-Fi signal.
(3) Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
(4) Tap the “+” icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.
(5) Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.

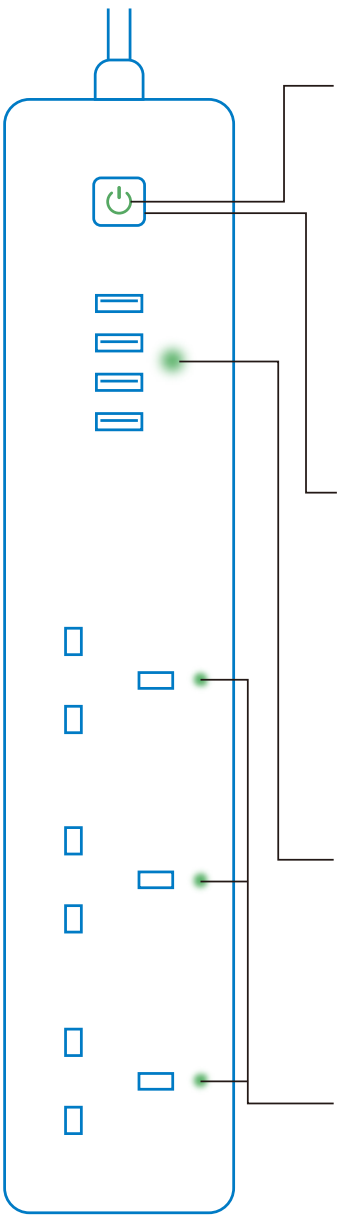




NOTE:

1. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
2. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
3. If the QR code does not work, please try to add the smart device in Apple Home app.
4. Find more at https://www.meross.com/support.

LED and Button Rules



Status LED

Flashing green slowly (once/sec): Configuration mode.
Flashing green rapidly (twice/sec): Initialization/ Wi-Fi connecting mode/ Reset/Firmware upgrading mode.
Solid green: Successfully connected.

Power Button

Press to turn all outlets and USB ports ON or OFF.
Press and hold (for 5 seconds) until Status LED flashes green rapidly to initiate factory reset process.

USB Power LED

On: The 4 USB ports are ON.
Off: The 4 USB ports are OFF.

Outlet Power LED

On: The outlet power is ON.
Off: The outlet power is OFF.

Link to Google Assistant or Amazon Alexa

Set up the device in the Meross app first, then link it to voice assistants.

Link to Amazon Alexa

Go to **Account-> Amazon Alexa** and allow Meross to link with Alexa.

Link to Google Assistant

Go to **Account-> Google Assistant** and follow the step-by-step instructions to complete the linking process.

FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. **What devices can I control with the Smart Surge Protector?**
   You can control lights , fans , humidifiers , portable heaters , and any small appliances in accordance with the product specifications.
2. **I can't pair my device with HomeKit anyhow.**
   Please make sure your iOS is connected to the 2.4GHz home Wi-Fiand you are having iOS 13 or above.Restart your iOS will help due to some system cache issue.

Warranty

Meross products are covered by a 24-month limited warranty from the date of purchase. Please visit https://www.meross.com/support/warranty for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limitted to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

P/N:6102000232-210824

SIMPLE DEVICE
SIMPLIFY YOUR LIFE

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